HOW IT WORKS

Welcome to Carluccio's Family!

The Carluccio's loyalty program has been created especially for you to access a world of benefits and privileges. As our loyal guest, we want to make sure your experience with us is memorable. Take a look at our exclusive benefits including exciting gifts, food and beverage offers, cashback and more.

Welcome Gift

Indulge yourself as soon as you sign up to become a member of our family. You will instantly be rewarded with a complimentary coffee or two scoops of gelato which you can avail within 90 days of your visit, including the first visit.

Cashback

- We want you to give you more reasons to come back. We reward you with cashback every time you dine or order in from us.

- Get 20% cashback* on your first meal that which can be redeemed the next time you eat with us.

- Get 10% cashback* on every following meal which can be redeemed the next time you eat with us.

- All accumulated wallet balance will expire as on June 30, 2020 at midnight

*The cashback for each visit will be based on the net total payable amount of your order but it excludes cashback redemption, any and all discounts, punch cards, all applicable taxes and promotions used or availed.

Cashback System

You can use the Carluccio's app to collect cashback in all our branches or while ordering in.

For every 10 AED you spend on our delectable dishes, you earn 1 AED.

	You Spend	You Earn
Emirati Dirham	10AED	1AED

The cash back shall be redeemed in the manner stated above and subject to the Carluccio's terms and conditions.

Wallet Credit

- Every dirham you earn will be stored in your app as a Wallet Credit which you may only use at the restaurant.

- Wallet balance cannot be converted to cash or be refunded.

- There are no money refunds.

You can only avail of one discount or loyalty offer per invoice during your visit.
All offers, rewards, and promotions that we offer you as our loyal customers may be subject to change at any time.
No other loyalty cards will be accepted.